

Honesty, integrity, personalization, thoroughness and value for your dollar are only a few of the words that describe me and the services I provide. I work for you, the client, and no one else. I will provide a thorough and accurate home inspection and intend to make your home inspection experience a pleasant one.

My philosophy of service does not stop with the delivery of your home inspection report. I believe in maintaining a long term relationship with you. Do you have a question regarding your home inspection report well after the fact? Contact me and let's discuss it. Do you just have a question regarding your home? Contact me and if I can't answer your questions I will do whatever I can to find the resources you need to answer that question.

If you want an honest and thorough home inspection, then you want me.

### *How long will the home inspection take, and must I be present?*

Each home is unique and deserving of all the time necessary to properly and thoroughly complete the inspection. There are also unexpected delays that can occur during the home inspection. Under perfect conditions I may be able to complete a home inspection quickly, in as little as two to three hours. However, as we all know, perfect conditions are not often encountered. A home inspection of all areas that can possibly, and safely, be accessed takes time; sometimes up to four hours. You deserve a thorough report and value for your home inspection fee.

You are always welcome and highly encouraged to attend the home inspection during the entire process. Our initial meeting is required if the necessary paperwork and payment remain incomplete. *I absolutely cannot deliver your report without a signed Pre-Inspection Agreement and payment.* If you simply don't have the time available for the entire inspection, then at least try to be there at the beginning and at the conclusion of the inspection. I cannot encourage you strongly enough about the benefit of being present. I consider it my job to provide you with a thorough personal review of the findings with a complete walk around the property; discussing any questions which you may have.

### *When and how can I expect the results of the home inspection?*

I will provide a written inspection report within 24 hours of the home inspection completion (Saturday inspections may take longer). The report will be an HTML link with a Portable Document Format (.pdf) available and delivered to you via email. Other forms of delivery are available but *may* be at an additional charge due to the additional expense.